



About the Company

iCare Insurance Brokers was established as a response to the recent upsurge in consolidation within the Insurance Broking sector in Ireland. Our purpose is to inspire loyalty through personal relationships.

The company has substantial growth ambitions and offers a great opportunity for a new industry entrant to gain invaluable experience and exposure. The environment provides a unique opportunity for an individual to learn the business from an industry-leading management team in a close working environment.

Our team has been carefully selected to bring a personal service to the community.

We are a values-based organisation, the relationship which our team members have with clients is central to all that we do, we are passionate about understanding their business and believe that our client's renewal is just another day in our relationship. Our aim is to inspire loyalty through building meaningful relationships with our employees, clients, and insurer partners.

We are exceptionally lucky to have the team we have; we value their expertise and loyalty to clients. As part of our new way of doing things, we have carefully crafted our rewards and benefits to reflect a new approach to work.

We support your career aspirations and understand that at different times in your career you may need to scale that up or down. We work on a hybrid working arrangement whereby you can work from home or the office. We value continuous development and will support you in advancing your studies.

Benefits of Working with iCare Brokers:

- We are a small company which will allow us to focus on building your career with you
- Hybrid Work
- Career Progression Opportunities
- Pension Scheme
- Bonus Structure
- Flexible Holiday Allowance
- Education and Development Support including Study Leave
- Employee Assistance Programme

Due to the hard work and commitment of our employees, we are experiencing rapid growth and looking to add to our team.

If you are interested in any of the roles below or you would like to be kept in mind for future opportunities drop us an email with your CV to hello@icarebrokers.ie

Keep in touch: t: 090 6492664 e: hello@icarebrokers.ie w: www.icarebrokers.ie

Brendan J Kelly Brokers Limited

Athlone: 11 Bastion Street, Athlone,
Co. Westmeath, N37 Y281

Wexford: Unit 11, Westpoint Business Park,
Whitemill Industrial Estate,
Whitemill Road, Wexford, Y35 F8CY

Registered Office

11 Bastion Street,
Athlone,
Co. Westmeath,
N37 Y281,
Ireland

Directors

Brian Cullen (Director) Ray Kennedy (Director)
Ciara Wright (Director) Ray Murphy (Director)
Gary Owens (Director) Sharyn Doyle (Director)
Joseph R. Sweeney (Director) Cooltara Trustees Limited (Company Secretary)



Claims Handler

An exciting opportunity to support our Claims Team across our brokerage.

If you are interested in a new approach, are ambitious, and want to be rewarded well for your achievements then get in touch.

This role can be either hybrid or remote with meeting on site once or twice a month. We are also open to a flexible working option depending on your circumstances so this may also suit someone looking to return to the workforce on a reduced hours basis.

Role Responsibilities (including but not limited to):

- Liaising with clients, insurers and all other parties as required in respect of all claim notifications
- Maintaining communications throughout the claim's life cycle with all parties
- Requesting and reviewing all documentation involved
- Delivering a best-in-class personal service to clients throughout the process

Personal Profile:

- CIP/APA with CPD up-to-date
- Experience of claims process ideally all lines of business or willingness to learn areas you haven't dealt with before
- Desire to deliver excellent customer service
- Understanding of the insurance market in Ireland
- Excellent administrative skills as well as being organised and have strong attention to detail
- Ability to work on your own initiative as well as part of a small team

There is an excellent salary, holiday and benefits package available to the successful candidate as well as plenty of potential to grow your career within a supportive, fun and successful environment.

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